

Press information

Editorial:
Mark Johanni

Novum-RGI Germany GmbH
Office Nuremberg
Nordostpark 51
D-90411 Nürnberg

Phone. +49 911 23990-170
mark.johanni@novum-rgi.de

V.i.S.d.P.: Kai-Uwe Reiter
CEO

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Novum-RGI is selected as Itzehoer Versicherungen's transformation partner for the complete replacement of the actuarial systems

After an intensive exploratory process lasting several months, Itzehoer Versicherungen decided to implement its "Futuro" transformation program together with Novum-RGI as its IT partner to replace its underwriting systems for property and casualty and life insurance with the standard solutions of the V'ger Suite.

Itzehoer Versicherungen has set itself the aim of satisfying the needs of its members more easily, simplifying its interface architecture and accelerating the speed of its processes in order to meet future requirements. The insurer from Schleswig-Holstein understands by this the increasing expectations of its customers for the highest quality of service and round-the-clock availability. Therefore, the systems in the composite and life sectors, which have grown organically over many years, will be replaced by standard software from the V'ger Suite over the next few years.

Within the V'ger Suite, Novum-RGI offers powerful standard solutions for all major insurance lines in the segments of motor, property, liability, accident and life as well as commission and agent management, collection and disbursement up to partner management. As a multi-line system, V'ger includes state-of-the-art products and modules and includes the necessary underwriting processes, which are operated on a single standard platform. Successful implementation is ensured by a tried-and-tested project methodology that Novum-RGI has continuously developed from a large number of successfully completed projects.

Uwe Ludka, CEO of Itzehoer Versicherungen, describes the scope of the project as following: *"The complete replacement of our underwriting systems in the composite and life segments will have a significant impact on what happens in our company in the coming years. This also requires a transformation process of all employees into modern and future-oriented business processes."*

Christoph Meurer, CEO of Itzehoer Versicherungen, comments on the decision in favor of Novum-RGI: *"In order to successfully implement this strategic project, we need a partner we can trust and who has*

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the right tools. Novum-RGI's software solutions seem to come from a single mold and fit our requirements profile perfectly."

Kai-Uwe Reiter, CEO of Novum-RGI Deutschland GmbH, is also pleased about the partnership and underlines its importance: *"We at Novum-RGI are very happy and proud that Itzehoer Versicherungen chose us as their partner for the IT implementation of the Futuro program after a very intensive selection process lasting several months. The advantages of being able to rely on the standardized architecture of V'ger and the fully mapped business transactions for all property and casualty as well as life lines of business in the planned creation of end-to-end process efficiency are convincing."*

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